



Annual Report

Fiscal Year 2023 Service Outcomes

Our House is pleased to report that we served more than 3,200 children and adults experiencing or at risk of homelessness in metropolitan Atlanta during our 2023 fiscal year (July 1, 2022—June 30, 2023). Our human services programming—Early Childhood Education, Employment Training, and Housing & Family Services—served 636 clients, and our healthcare program, Our House Health, served 2,585 clients. 87% of Our House’s clients were Black, 5% were White, 1% were Asian, 7% were of another race, and 13% were Hispanic.

Our leadership, board, and staff are pleased with Our House’s deep community impact for families experiencing homelessness during FY 2023, made possible by the generous backing of our partners and supporters.

Human Services Client Demographics

During FY 2023, Our House served 250 families—or 636 adults and children—through our human services. 100% of those 250 families received comprehensive case management and access to wraparound support. We served families from communities across the metro-Atlanta area, with 76% total residing in either DeKalb County (33%) or Fulton County (43%) at point of entry. 96% of families served were headed by single mothers, and 90% of family members served identified as Black. Families served shared the following risk factors: unemployment, low education/job skills, and limited networks of social support. Of the 636 people served, about 57.5% were children and 42.5% were adults.

Early Childhood Education Outcomes

In FY 2023, our Early Childhood Education (ECE) served 75 parents and their 106 children between the ages of 6 weeks to 5 years old.



- Based on the Ages & Stages Questionnaires (ASQ), 64% of children tested for development achieved age-appropriate developmental milestones.
- Of the children identified as at risk of or already experiencing a developmental delay, 100% received individualized attention in the classroom and/or received a referral for more comprehensive services.
- To measure school readiness, we administered the Kindergarten Readiness Test (KRT) to our pre-k class, which determined that 88% of students graduating from our program were prepared for kindergarten.

Employment Training Services Outcomes

In FY 2023, Our House delivered two concurrent cycles of Employment Training Services, which features our Child Development Associate (CDA) program.



- 15 students, or 75% of enrolled students, graduated from the CDA program.
- Each student received 120 hours of classroom instruction combined with 480 internship hours to gain hands-on experience at an accredited partner childcare center.
- Of the program graduates, 100% increased their knowledge of early childhood development as measured by course pre- and post-tests.
- This cycle served those currently employed to gain needed credentialing and training, and after completing the program, 100% maintained employment.

Housing & Family Services Outcomes

Our Housing Services program, which includes both shelter and rapid rehousing programming, served 151 families comprised of 274 children and 137 adults in FY 2023.



- 100% of families served by Housing & Family Services created a goal plan.
- 48 families were served in the shelter with an average stay length of 3 months.
- 106 families utilized our rapid rehousing program, which includes stabilization services and rental, mortgage, and utility assistance.
- 38 families were housed through our partnership with Partners for Home.

Healthcare Client Demographics

During FY 2023, Our House Health served 2,585 unique patients. 72% of patients were females, and 84.3% of patients identified as Black. Of clinic patients served, 57.3% were experiencing homelessness, 60% were without reliable transportation, and 75.8% were without health insurance.

Healthcare Services Outcomes

Our House Health served a total of 2,585 patients over 5,027 visits in FY 2023.



- Of the patients served, 100% of patients were referred to a primary medical and dental healthcare provider.
- Our House Health increased access to care for over 30% of our clients, who reported they otherwise would not have received care.
- We reduced non-emergency use of the emergency department among 28.5% of clients.
- 100% of the 968 reproductive health visits conducted came with education and preventative health counseling.
- 100% of children under 18 years of age were screened for immunizations.
- We added care coordination to clinic services to better address the social drivers of health for patients.